

## Customer Service Performance Analyst

### معلومات البائع

Automotive Insights Ltd : اسم  
Automotive Insights : اسم الشركة  
Ltd  
+800 (87X) XXX-X : هاتف  
United States : بلد  
مدينة:  
موقع الكتروني:



### تفاصيل الاعلان

#### موقع

بلد: United States  
الدولة / المنطقة / المحافظة: California  
مدينة: San Francisco  
عنوان: 24th St  
نشر: منذ 3 أسابيع

#### مشتري

المسمى الوظيفي: Customer Service Performance Analyst  
نوع الوظيفة: وقت كامل  
راتب: \$ 17  
لكل: ساعة  
المسمى الوظيفي:

#### Customer Service Performance Analyst -

A Customer Service Performance Analyst is an important part of the business. You will measure individual staff members and dealership centers on their ability to follow a Sales or After-sales process, via telephone or email programs. The information captured will then be presented using various reports and spreadsheets.

You will be working as part of a small team to ensure we provide accurate and consistent data to our clients. You will be required to achieve targets which will be regularly reviewed. The company is a small, young company that is growing around 50% per year with large aspirations of being market leader in 5 years.

This is an exciting opportunity for the applicant to join a growing, successful company with many opportunities to develop and progress within the company, once experience and knowledge has been developed.

#### Required Skills

- Reliability
- Accurate data entry and typing skills
- Attention to detail and strong organisational skills
- High concentration levels
- Qualification in spelling and grammar (English Language)

- Microsoft Office experience (In particular, Outlook, Excel, Word)
  - The ability to learn new procedures quickly and efficiently
  - Interest in customer satisfaction and customer service
- The ability to work well in a team to ensure targets are achieved/exceeded
  - The ability to work under pressure

#### معلومة اضافية

تجربة:

إجادة اللغة:

التعليم:

13 سنوات

الإنجليزية

شهادة جامعية

