

## Customer Service Performance Analyst

### اطلاعات فروشنده

Automotive Insights Ltd  
Automotive Insights Ltd  
+800 (87X) XXX-X  
United States  
نام:  
نام شرکت:  
تلفن ثابت:  
کشور:  
شهر:  
وب سایت:



### توضیحات آگهی

#### اطلاعات مکانی

United States  
California  
San Francisco  
24th St  
3 هفته پیش  
کشور:  
استان:  
شهر:  
آدرس:  
تاریخ آگهی:

#### اطلاعات عمومی

Customer Service Performance Analyst  
تمام وقت  
17 دلار  
ساعت  
عنوان شغلی:  
نوع کار:  
حقوق:  
در:  
شرح شغل:

#### Customer Service Performance Analyst -

A Customer Service Performance Analyst is an important part of the business. You will measure individual staff members and dealership centers on their ability to follow a Sales or After-sales process, via telephone or email programs. The information captured will then be presented using various reports and spreadsheets.

You will be working as part of a small team to ensure we provide accurate and consistent data to our clients. You will be required to achieve targets which will be regularly reviewed. The company is a small, young company that is growing around 50% per year with large aspirations of being market leader in 5 years.

This is an exciting opportunity for the applicant to join a growing, successful company with many opportunities to develop and progress within the company, once experience and knowledge has been developed.

#### Required Skills

- Reliability
- Accurate data entry and typing skills
- Attention to detail and strong organisational skills
- High concentration levels
- Qualification in spelling and grammar (English Language)

- Microsoft Office experience (In particular, Outlook, Excel, Word)
  - The ability to learn new procedures quickly and efficiently
  - Interest in customer satisfaction and customer service
- The ability to work well in a team to ensure targets are achieved/exceeded
  - The ability to work under pressure

## اطلاعات تکمیلی

تجربه:

مهارت زبانی:

تحصیلات:

۱-۳ سال

انگلیسی

مدرک دانشگاهی

