**Experience:**  
  
EXPERIENCE  
Merchandising Associate Brevard County, FL 2015-Present   
The Home Depot  
• Worked in a fast paced, constantly changing retail environment  
• Managed conflict with customers, finding win-win solutions their concerns  
  
Merchandiser Florida 2012-Present  
DP Recruiting/Courtland Associates/ /Finta, LLC/National Resets/Driveline Retail/CPM/CAST  
• Executed resets in multiple types of retail establishments  
• Recorded and submitted merchandising reports quickly, ensuring standards of quality were met  
  
Sales Professional Florida 2011-2016  
Interactions Marketing/Tallgrass Talent/Promoworks/ROI Marketing/Event Pro Strategies   
• Designed and utilized creative sales techniques to increase product sales and brand loyalty  
• Assisted in maintaining company and retailer relationship management  
  
Client Service Professional Palm Bay, Florida 2010-2012  
H& R Block, Inc.  
• Provided professional customer service and referrals to the appropriate skilled tax professional  
• Maintained and managed highly confidential client information  
• Identified and communicated products and services in order to help unique client needs  
Territory Sales Manager Brevard County, Florida 2007-2009, 2010  
Premier Concepts, LLC  
• Awarded the “Heavy Hitter” sales award   
• Managed a diverse portfolio of products, increasing sales by an average of 42%   
• Established rapport and maintained professional relationships with all levels of store management   
  
Sales Associate West Melbourne, Florida 2006-2007   
Toys R Us, Inc   
• Surpassed sales in Chase credit cards, and was recognized as the highest seller in the region by Chase bank   
• Responsible for work in multiple departments, utilizing sales and merchandising skills  
Behavior Analysis Assistant West Melbourne, FL 2005-2006  
Autism Behavioral Center  
• Assisted Board Certified Behavior Analyst in the treatment of young children suffering from Autism Spectrum Disorders  
  
  
**Education:**  
EDUCATION  
Master of Business Administration, Business Management 2010- 2012  
Everest University Melbourne, Florida   
• Graduated Magna Cum Laude with a 3.88 GPA  
• Served as a Student Ambassador, 2011-2012, assisting professors and motivating peers  
  
Bachelor of Arts in Psychology 2000-2006  
University of Central Florida Orlando, Florida  
• Mentored and tutored classmates to ensure academic success  
• Consistent team leader and project presenter for Microsoft PowerPoint group projects   
• Awarded Student Government Scholarship, 2006  
  
Competent Communicator Award 2015  
Toastmasters International  
• Awarded upon successful completion of 10 presentations   
Competent Leader Award Expected late 2016  
  
  
**Affiliations:**  
COMMUNITY INVOLVEMENT  
Assistant Area Director 2016-Present  
Toastmasters Area 23  
• Assisted Area Director in obtaining reports from various Toastmasters clubs.  
• Acted as the Area Director when the Area Director was not present  
  
Vice President Public Relations 2016-Present  
Harbor City Toastmasters  
  
Vice President Membership 2015-2016  
Harbor City Toastmasters   
• Advertised club via social media, and word of mouth  
• Ensured guests felt welcome and comfortable in the club  
  
PROFESSIONAL AFFLIATIONS  
National Association of Professional Women 2015-2016  
Member  
  
Student Member 2010-2012  
Society for Human Resources Management  
  
  
**Skills:**  
Public Speaking, Microsoft Office